

COBRA Services

Comprehensive, compliant, and client-focused COBRA administration that meets all Federal COBRA guidelines.

Our services include:

- Dedicated account manager
- In-house compliance team devoted to assisting brokers, employers and qualified beneficiaries
- Daily mailing of required COBRA notices to new benefit enrollees and qualified beneficiaries
- Processing COBRA elections and receiving COBRA premium payments
- Providing courtesy enrollment update emails to partners and insurance carriers
- Offering a secure employer portal for New Hire and Qualified Beneficiary entry, on demand reporting and premium remittance reports
- Answering client service phone calls and emails from COBRA enrollees
- Accepting COBRA data feeds from a wide range of vendors for easy integration
- Assistance at plan year renewal including plan and new rate entry and optional mailing of open enrollment materials to COBRA participants for an additional fee

How Participants Benefit

- Secure online member portal to view plan information, manage enrollment, and make premium payments
- Timely, accurate notices and updates
- Quick responses from knowledgeable COBRA specialists by phone or email
- Faster notices, which can reduce COBRA timelines and help avoid coverage gaps

How Employees Benefit

- Expertise – Our highly experienced COBRA team understands the complexities of compliance and participant needs.
- Operational Efficiency – We handle notices and receipt of payments so your team doesn't have to.
- Integrated Solutions – We accept COBRA data feeds, streamlining administration and reducing manual work.
- Optional Renewal Support – Our team manages various aspects of plan-year renewals including data entry of new year benefits and rates, removing a common burden from employers and brokers.

Insurance and Investments:

Not FDIC Insured	Not Bank Guaranteed	May Lose Value
Not Guaranteed by Any Government Agency		Not a Bank Deposit